

Government of Rajasthan
Administrative Reforms Department

F.16 (1)/AR&C/14/Bikaner/Follow up

Jaipur, Dated: **19** February, 2015

All Divisional Commissioners,
Rajasthan

Subject: - Verification of grievances.

As you know, an exercise to verify the relief and rejection cases of the applications/grievances registered on Rajasthan Sampark Portal during following periods is being under taken:

1. Sarkar Aapke Dwar Campaign (Old cases)
2. Period after Sarkar Aapke Dwar campaign (New cases).

Details of these cases can easily be obtained from the complete report of the District instead of the account of the logging officer.

In this regard, Divisional Commissioners shall take up following activities:

1. Counter verification of 150 benefitted cases per month in districts under their jurisdiction both rural and urban areas. Verification report shall be submitted in Annexure: VC-REC. If the verification earlier done by verifying teams and adopters is found false, a detailed report fixing responsibility for the lapse shall be submitted to the concerned authorities for necessary action.
2. 200 rejected cases shall be reviewed per month and the concerned District Collector shall be directed to take action as per the findings of review. The report shall be submitted in Annexure: VC-RJC2.
3. Divisional Commissioners shall visit all Panchayat Samitis of the districts under their jurisdiction in a period of 3 months.

Divisional Commissioners shall submit the above verification and inspection reports to Addl. Chief Secretary, Administrative Reforms Department in the evening of inspection day on email id: cmv@rajasthan.gov.in. They shall also submit monthly report of their inspections to me through D.O. letter by 10th of the next month.

Encl: As above



(C.S. Rajan)
Chief Secretary

कार्यालय सम्मागीय आयुक्त, जोधपुर

क्रमांक: एफ.51/सुगम-सम्पर्क/2014/48-64 दिनांक: 27/02/2015
प्रतिलिपि: जिला कलेक्टर/मुख्य कार्यकारी अधिकारी/उपनिदेशक स्थानीय निकाय/
जोधपुर, जैसलमेर, बाड़मेर, जालौर, सिराही, पाली

उपरोक्त निर्देशानुसार दर्ज शिकायतों/परिवेदनाओं में रिलिफ एंव रिजेक्ट प्रकरणों का
सत्यापन हेतु Annexure: VCREC में जिला स्तरीय/पंचायतसमिति/शहरी निकायवार
वाञ्छित कालमों का सूचनाओं के संबन्ध में आवश्यक कार्यवाही सुनिश्चित कराव ।

En. Annexure: VCREC

अति. सम्मागीय आयुक्त
जोधपुर